

(T)ADR Trainers/Educators' Roundtable: Opportunities, Trends, and Best Practices

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**2019 FLORIDA DISPUTE RESOLUTION CENTER ANNUAL CONFERENCE FOR MEDIATORS
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WORKSHOP SESSION B AND C

FRIDAY, AUGUST 16, 2019 – ORLANDO, FL

1:00 PM – 2:15 PM AND 4:15 PM – 5:30 PM

Session Objectives

- ▶ Review trends and emerging opportunities
- ▶ Identify/examine ways to expand ADR training opportunities
- ▶ Exchange and share best practices in ADR training and education
 - ▶ Methodologies
 - ▶ Audiences
 - ▶ Presentation Skills

**“Tell me, and I forget.
Teach me, and I remember.
Involve me, and I learn.”**

Benjamin Franklin

Expectations?

- ▶ What one or two things would you like to learn that would make this a worthwhile session for you?

Trends

- ▶ What are the most common types of disputes you encounter in your ADR practice?
- ▶ What types of disputes seem to be on the way down and which on the way up?
- ▶ What types of disputes require the most time and effort to resolve?

Emerging Opportunities

- ▶ What are the emerging opportunities for ADR use?

Expanding ADR Training Opportunities

- ▶ How can you use the knowledge of ADR current trends/emerging opportunities to expand your client base and ADR education?
- ▶ Name one area in which you would like to expand and some possibilities for doing so.

Best Practices

- ▶ As an **instructor**, what **methodologies** have worked best for you?
- ▶ What methodologies have worked best for different markets?
- ▶ As a **student**, what **instructional techniques** have been most/least effective?

Best Practices

- ▶ As an *instructor*, what audiences do you prefer and have worked best for you?
- ▶ As a *student*, what audiences are most beneficial to you in training scenarios?

- ▶ **What is the background/experience of your typical student?**
- ▶ **What techniques work well?**
- ▶ **What techniques have not worked as well?**
- ▶ **What suggestions do you have for mediators/educators who are interested in training/teaching ADR courses?**

Lessons Learned

- ▶ What methods, strategies, processes, etc. have worked well for you and should be considered by other ADR trainers/educators?
- ▶ What has not worked well?
- ▶ What would/should you do differently?

Conclusion

- ▶ 1-2 takeaways from today's session
- ▶ Highlights for you?

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